## DRACUT COMMUNITY ELECTRICITY AGGREGATION UPDATE

National Grid recently announced the following Basic Service rates for the period November 1, 2022 through April 30, 2023. These rates have yet to be approved by the Department of Public Utilities.

Residential: \$0.33891/kWhSmall Business: \$0.32287/kWh

The current Dracut Community Electricity Aggregation default rate through December 2023 is \$0.10470/kWh.

# **FREQUENTLY ASKED QUESTIONS**

#### HOW CAN I TELL IF I AM CURRENTLY ENROLLED IN THE PROGRAM?

Look at the Supply Services Section of your recent National Grid electric bill. If it says "Supplier:
Constellation NewEnergy (Dracut Agg)", then that account is enrolled. If it says something else,
such as Basic Service Fixed or names a supplier other than Constellation then that account is not
enrolled.

## I HAVE <u>NEVER PARTICIPATED</u> IN THE PROGRAM. CAN I STILL JOIN?

- Yes, you can call 833-461-0813 to enroll. Make sure to have your National Grid bill available to provide account details.
- Alternatively, you can go to MassCEA.com/Dracut, then select SIGN-UP or ENROLL. Make sure to have your National Grid bill available to provide account details.
- If you are a Residential or Small Business customer, you will receive the same contract rate as shown on the website.
- If you are a Large Business customer, the supplier may offer you a market rate that you can either choose to accept or decline.

### I OPTED OUT OF THE PROGRAM PREVIOUSLY. CAN I STILL JOIN?

 Anyone who previously opted out of the Program, can re-join, but is not guaranteed to get one of the original contract rates. The supplier may offer you a market rate that you can either choose to accept or decline.

I HAVE RECEIVED PHONE CALLS, AND EVEN PEOPLE COMING TO MY DOOR ASKING IF I WANT TO JOIN THE TOWN PROGRAM. ARE THESE CALLS AND/OR DOOR TO DOOR VISITS ASSOCIATED WITH THE PROGRAM?

- No, no one associated with the Program will ever proactively call you or visit your home.
- Any communication regarding this program will be accompanied by the Town seal.
- Keep your account information private; do not share your account information with others.